



July 21, 2006

Milner Voice & Data
Attn: Carl Roberts
3660 Park Central Blvd N.
Pompano Beach, FL 33064

RE: Sales & Service

Dear Carl,

On behalf of Complete Ticket Solutions Inc. I wanted to let you know that we are very pleased with our new phone system. Everything ran very smooth with the sales process, to the install, and to the on going support when needed.

We have been a customer of Milner for over 5 years now and it is always a pleasure to deal with you and your service team. We always get calls returned very quickly and with today's technology even when the tech guys are out of the office they can deal with emergencies that arise.

We look forward to our company's continued growth over the next several years and are very pleased to know we have a reliable company in Milner to lean on with our Phone System needs.

Sincerely,

A handwritten signature in blue ink, appearing to read 'D. Axman', is written over a light blue horizontal line.

Daniel H. Axman
Vice President
Complete Ticket Solutions Inc