

**BOCA MEDICAL TRANSCRIPTION SERVICE
240 NORTHEAST 16TH STREET
DELRAY BEACH, FLORIDA 33444
561-391-3247**

August 22, 2006

Mr. Carl Roberts
Milner Voice & Data
3660 Park Central Blvd N
Pompano Beach, FL 33064

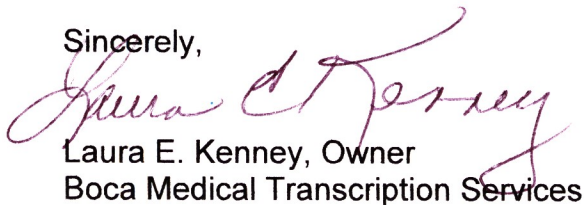
RE: David Casazza, Service Representative

Dear Mr. Roberts:

I am writing this letter once again to tell you how impressed I am with Dave Casazza's work ethic. I had placed a recent service call, and much to my delight Dave somehow fixed the problem the same day, very late in the evening. When asked why he would not wait until the next day to attend to the problem, he stated it would bother him all night if he did not resolve the issue. I am truly amazed with his professionalism. He actually really cares about the people he helps, and obviously the integrity of the company he works for. I probably will be writing you again regarding Dave's work ethic, it is truly a rarity.

I am extremely grateful for all the help and time he has given to me, and do hope that the Milner organization appreciates what an asset he is to the company.

Sincerely,



Laura E. Kenney, Owner
Boca Medical Transcription Services