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July 6, 2006

**Reply To:
Fort Lauderdale
Sue E Henderson
shenderson@becker-poliakoff.com**

**WWW.BECKER-POLIAKOFF.COM
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**Rick Appel
Senior Account Manager
Milner Voice & Data
3660 Park Central Blvd. N.
Pompano Bch., FL 33064**

Dear Rick,

I am sending you this letter to express our satisfaction with your product and your company. As you know, during the past 6+ years we have implemented and utilized your Lanier dictation / transcription equipment. During this time, we have experienced an increased level of productivity, and rely heavily on the day-to-day use of the Lanier equipment. We are saddened by the fact that we can no longer get the product we currently use, which should show how great we feel this product is.

Having eleven offices throughout Florida, we see the Lanier equipment as being a huge benefit to our overall operation. Hopefully in the future we can move on to the new digital technology through Milner.

Thank you and we look forward to growing our business relationship!

Best Regards,

Sue E Henderson

Sue E. Henderson
Assistant to the Director of Operations
Becker & Poliakoff, P.A.

- FLORIDA OFFICES
- BOCA RATON
- FORT MYERS
- FORT WALTON BEACH
- HOLLYWOOD
- HOMESTEAD
- LARGO
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* by appointment only